Compsee

Because today's competitive environment requires companies to rely significantly upon their information-based systems, Compsee provides the Technical Services to design, develop, implement and support these mission-critical systems. Compsee Services assure that the correct hardware, software and support plan are put in place to maintain a cost effective and productive system.

❶ Project Consulting Services	02VA005	$1,000 per Day +Expenses

Apply Compsee's expertise to the technical issues of your data capture system. Compsee's technical services team will assist you in the analysis of your goals and expectations and technical considerations for the proposed system.

From this on-site analysis process, a Systems Requirement Document (SRD) will be developed. The SRD will:
- Define the impending project and the business needs it will achieve
- Recommend specific technology and detail any constraints involved
- Identify hardware products and software
- Itemize project cost
- Provide a detailed implementation schedule

❷ Project Management		Quoted Per Project

Utilize Compsee's technical staff for total coordination of project activities required to plan, organize, manage and implement a project. To ensure a familiarization consistency from development to installation and commissioning, and beyond, a single point of contact will be assigned to the project.

Project Management activities include, but are not limited to the following:
- Development of the Systems Requirement Document (Reference Project Consulting Services for description)
- Provide a single point of contact to coordinate and manage all work on the project
- Develop a project timetable including status reviews and user sign-off benchmarks
- Coordinate activity, schedules and project issues with users project manager
- Coordinate and document project progress and acceptance

❸ RF Site Survey	02VA907	$3,000 + Expenses (2 Days on site)
	02VA200	$1,500 + Expenses (1 Day on site)
		Depending on Coverage & Complexity

Rely on Compsee Site Survey analysis of the proposed workspace to guarantee 100% wireless network coverage. A certified representative of Compsee will perform on-site as series of tests determine radio coverage in a defined area. These tests include, but are not limited to RF range, and interference detection.

Each survey conducted will result in a Site Survey Analysis Document. This report details specified equipment and their location along with installation information as to the type of cabling and power requirements. The document includes parts list, location pictures, and diagrams an overall picture of how the wireless system will integrate any existing network. The document results in a written plan of how to implement the system from beginning to end, as well as provide a framework for future troubleshooting.

| ❹ **Wireless LAN Installation** | 02VA908 | $900 per day + Expenses |
| | 02VA904 | Note: Travel days billed at $450 per day |

Utilize Compsee technical representatives to install and connect the physical wiring and radio equipment for the proposed systems. To insure a successful system, the installation is conducted in accordance to the site survey document and network diagram.

The wireless LAN Installation includes the following:
- Ethernet wiring/hubs
- 110vac, DC power wiring
- Mounting, installation and testing of Access Points and Antennas
- Mounting of Nema enclosures

| ❺ **Systems Commissioning** | 02VA202A | $1,000 per day + Expenses |

Retain Compsee Technical Services to bring your system on-line at your site. Based on a developed implementation plan, a Compsee representative will come on-site to configure the equipment, load the software, and train the administrator on the use of the system.

The commissioning of a systems includes:
- Terminals Configuration
  - o Establish Terminal IP Addresses
  - o Define Bar code symbologies to implement
  - o Terminal software installation
- Establish host address, name and IP's
- Configure the RF Network Controller and/or Server
- Verify the cabling of the system
- Verify wireless coverage area
- Instruct administrator on terminal usage
- Review troubleshooting steps with on-site administrator

| ❻ **Hardware & Software Training** | 02VA102 | On Site: $800 per day + Expenses |
| | 02VA906 | Compsee Site: $500 per day |

Rely on Compsee to design and implement a solution specific training program based on a user's needs analysis. To achieve the desired needs, a curriculum will be developed that considers the scope, systems elements, hardware, audience and delivery method required.

Compsee training classes can be performed either on-site or at a Compsee facility. Classes can consist of the following:
- Hardware Overview and Trouble-shooting
- Apex III/IV Program Generator
- Twin Client Set-Up and Customization
- Co-Log/Open Custom Configuration
- Custom Code Overview and Operation

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❼	Custom Code Specifications & Development	02VA909	$100 per hour

Utilize Compsee's Software Developers to generate custom program to match your solution needs. A Compsee representative will assist in the definition of the project resulting in the code specification document, price quotation and schedule for completion.

Custom code from Compsee Software Developers can include batch data collection applications, data transfer utilities, and custom RF terminal configurations. Functions include:
- Assisting the user in the development of the software specification
- Generating a price and schedule quotation
- Custom code development utilizing
  - Apex II/III/IV Program Generators
  - Twin Client
  - Co-log/Open
  - Visual Basic
  - Microsoft Access
  - C++
  - Puma Tech Satellite Forms
  - Power Basic/Compsee Basic
- Generation of installation and operational documentation

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❽ **Yearly Support Contract**	**03MC013**	**$1,000 per year**
	03MC014	**On site: ½ daily non-contract rate**

Rely on Compsee Technical Services on-going system and program support. The yearly support agreement is designed to assure the user that all support services required throughout the year will be performed at the agreed upon rate.

The yearly support contract commences 90 days after the initial installation. Support services includes up to 20 hours of -
- Phone support
    - Access point configuration, and trouble shooting
    - Terminal hardware and software trouble shooting, including client loading and configuration
- Compsee in-house terminal and access point configuration
- If deemed necessary, on-site service billed at half the daily non-contract rate.

❾ **Non-Contract Support (Compsee Facility)**	**03MC015**	**$100 per hour**

Ninety days after the initial installation, support services provided by Compsee Technical Services can be retained on a per incident basis.

Technical Services provided by Compsee include:
- Access point, or terminals configurations
- Custom software loading on PC's or terminals
- Special hardware setups, scanners, scales, readers, etc.

❿ **Non-Contract Support (On-Site)**	**03MC016**	**$1,000 per day + Expenses**

Ninety days after the initial installation, support services provided On-Site by Compsee Technical Services can be retained on a per visit basis.

On-Site Technical Services provided by Compsee include:
- Configurations and installation of additional RF Coverage
    - Site Survey
    - Access Points
    - Terminal Set-up
- RF Network Trouble Shooting
- System hardware and software trouble shooting
- Custom software loading on PC's or terminals
- Special hardware setups, scanners, scales, readers, etc.
- Additional training for new equipment or staff

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