



## Warranty: Apex II

### Warranty: One (1) Year

#### Limited Warranty

Compsee, Inc. warrants that for one year from date of purchase, the Apex II Data Collection Terminal shall be free from significant defects in material and workmanship and that it will operate satisfactorily under normal conditions of use and service, as more fully described in this manual or other product specifications published by Compsee.

Compsee's responsibility under this warranty is limited to repair or replacement of any part of the terminal, which proves to be defective in normal use and service during the warranty period.

#### Program License

Your terminal contains an operating system in firmware, which has been programmed by Compsee to enable the terminal to perform the functions described in the published specifications. Your purchase of the terminal includes a perpetual, non-exclusive, and transferable license to use the firmware operating system built into the Data Collection Terminal.

The operating system in firmware can be modified or supplemented with application programs devised by others, such as the Value Added Reseller (VAR) from whom you may have purchased the terminal. All applications software programs are the sole responsibility of their creators. The limited warranty applicable to the terminal does not include servicing for defects or performance problems caused by any such third party implementation of programs originally manufactured by Compsee.

#### Warranty Disclaimers

These warranties apply only to a data collection terminal purchased directly from Compsee, Inc. or from an authorized value-added reseller of Compsee products. The warranties are void if apparent defects were caused by accident, neglect, misuse, alteration, or unauthorized attempts at adjustment or repair. Warranty service, as described herein, is the exclusive remedy of purchaser against Compsee, Inc. for product defects or any other claim or liability in connection with the purchase or use of Compsee's product.

#### Warranty Note

THESE WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EVEN THOUGH COMPSEE, INC. MAY HAVE BEEN ADVISED OF THE INTENDED USE OF THE PRODUCTS BY PURCHASER.

**National Sales Office**  
2500 Port Malabar Blvd. NE  
Palm Bay, FL 32905

800-628-3888 – V  
321-724-4321 – V  
321-723-2895 – F  
[sales@compsee.com](mailto:sales@compsee.com)

**Corporate Headquarters**  
400 N. Main St.  
Mt. Gilead, NC 27306

## Warranty Limitations

Prior to operating the terminal, review the following warranty limitations. Failure to adhere to the provisions of these limitations voids the warranty.

- ☐ Do not attempt to open or disassemble the Apex II case. There are no user serviceable parts.
- ☐ Charge the battery pack only with an approved Compsee charging device, as these devices contain a special charging circuit. Use of any other device can potentially damage the Apex II terminal.
- ☐ Do not spray cleaners directly on the keypad or use a saturated cloth for cleaning the unit.
- ☐ Do not clean the Apex II using alcohol, acetone, or mineral spirits. This will damage the unit.
- ☐ Do not leave the unit in rain or direct sun, or immerse in water.
- ☐ Use only Compsee cables for data transfer purposes. Attachment of other cables may cause damage to the unit and/or attachment device. See Part 1, Section 12, for a list of Compsee cables.

## Laser Scanner Only

- ☐ Do not clean the laser exit window with soap or abrasives.

In addition, failure to heed the following recommendations, while not voiding the warranty, may result in program or data loss.

- ☐ Never reboot the terminal once the application program has been loaded. Application program loss will occur.
- ☐ Do not attempt to operate the Apex II terminal once it has powered down due to a low battery condition. Charge the existing battery pack or replace with AA batteries or a fully charged pack.

**National Sales Office**  
2500 Port Malabar Blvd. NE  
Palm Bay, FL 32905

800-628-3888 – V  
321-724-4321 – V  
321-723-2895 – F  
[sales@compsee.com](mailto:sales@compsee.com)

**Corporate Headquarters**  
400 N. Main St.  
Mt. Gilthead, NC 27306