



## Warranty: Apex III/IV

### Warranty: One (1) Year

#### Limited Warranty

Compsee, Inc. warrants that for one year from date of purchase, the Apex Portable Data Collection Terminal shall be free from significant defects in material and workmanship and that it will operate satisfactorily under normal conditions of use and service, as more fully described in this manual or other product specifications published by Compsee.

Compsee's responsibility under this warranty is limited to repair or replacement of any part of the terminal which proves to be defective in normal use and service during the warranty period. Refer to the Service and Repair section of this manual for the equipment return procedure.

#### Program License

Your Apex contains an operating system and BIOS in firmware which has been programmed by Compsee to enable the terminal to perform the functions described in the published specifications. Your purchase of the Apex PDT includes a perpetual, non-exclusive, and transferable license to use the firmware operating system built into the Portable Data Collection Terminal.

The operating system can be modified or supplemented with application programs devised by others, such as a Value Added Reseller (VAR) from whom you may have purchased the terminal. All application software programs are the sole responsibility of their creators. The limited warranty applicable to the Apex does not include servicing for defects or performance problems caused by any third party implementation of programs originally manufactured by Compsee.

#### Warranty Disclaimers

These warranties apply only to Apex Portable Data Collection Terminals purchased directly from Compsee, Inc. or from an authorized VAR of Compsee products. The warranties are void if apparent defects were caused by accident, neglect, misuse, alteration, or unauthorized attempts at adjustment or repair. Warranty service, as described herein, is the exclusive remedy of the purchaser against Compsee, Inc. for product defects or any other claim or liability in connection with the purchase or use of Compsee products.

#### *Warranty Note*

THESE WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EVEN THOUGH COMPSEE, INC. MAY HAVE BEEN ADVISED OF THE INTENDED USE OF THE PRODUCTS BY PURCHASER.

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**Corporate Headquarters**  
400 N. Main St.  
Mt. Gilead, NC 27306

## Warranty Limitations

Prior to operating the terminal, review the following warranty limitations. Failure to adhere to the provisions of these limitations will void the product warranty.

- ☐ DO NOT attempt to open or disassemble the Apex except as directed for a specific operation by this or other Apex manuals (e.g. End Cap Removal). No user serviceable parts are included in the unit.
- ☐ Charge the Battery Pack only with an approved Compsee charging device. Use of any charging device other than those specified by Compsee can potentially damage the Apex or Battery Pack.
- ☐ DO NOT spray cleaners directly on the keypad or use a saturated cloth for cleaning the unit. Only a lightly damp cloth should be used for wiping down the unit.
- ☐ DO NOT clean the Apex using alcohol, acetone, mineral spirits or any other petroleum or alcohol based product. Damage to the unit can occur.
- ☐ DO NOT leave the unit in the rain or direct sunlight or immerse the unit in water or any other liquid.
- ☐ Use only Compsee cables for data transfer purposes. Attachment of other cables may cause damage to the unit and/or the attachment device.

## Recommended Operational Tips

**Note:** Failure to heed the following recommendations, while not voiding the warranty, may result in operational degradation or program/data loss.

- ☐ DO NOT clean the Laser Window, Display Screen Window, or IR Window with soap, abrasives, or any alcohol or petroleum based solution.
- ☐ DO NOT attempt to operate an Apex PDT once it has powered down due to a low battery condition. When the Battery Pack is exhausted, leave the exhausted Battery Pack in the Apex until you can either charge it in place by placing the Apex III in the Apex III Dock or swap out the Battery Pack with a fully charged Battery Pack. Information in volatile memory (RAM) will be preserved since the Apex PDT is configured so that even with an exhausted Battery Pack enough energy is retained to maintain the information for an extended period of time. DO NOT leave the unit WITHOUT a Battery Pack for more than 5 minutes.
- ☐ The Apex III PDT and Apex IV PDT Battery Packs are of Nickel Metal Hydride (NiMH) and Lithium – Ion (Li-Ion) composition respectively. The Battery Packs DO NOT succumb to memory (hysteresis) loss as do Nickel-cadmium (Ni-Cd) batteries. *Therefore, Apex PDT Battery Packs can be charged while in any state-of-charge and do not require a full discharge prior to charging. With the Apex III Battery Pack, it is still recommended that the Battery Pack be fully discharged periodically to reset the internal gas gauge circuitry.*

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