TELISPARK

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Telispark is a leader in advanced wireless business software applications that increase the efficiency and productivity of today's mobile enterprise workforce. Telispark has created configurable, industry specific, enterprise applications for mobile employees who perform:

Plant Maintenance operations in the following verticals: Automotive and Tier 1 Automotive Suppliers, Discrete Manufacturing, Consumer Goods Manufacturing, and Energy

Field services operations in the following verticals: High Tech Manufacturing, Insurance Property and Casualty, Communications, Energy, and White Goods

Maintenance Repair and Overhaul operations in the following verticals: City, State and Federal Government; Department of Defense; Rail, Air & Marine Transportation

Product Suites:

- **mobile Plant Works: Plant Maintenance Suite**
  This bundled application enables maintenance technicians to make better decisions and spend more time performing production activities. Equipment maintenance history, repair instructions and part availability can be easily accessed from their handheld device. Data collected using bar code readers and automated forms ensures accurate and accountable information.
- **mobile Field Works: Field Service Suite**
  This bundled application eliminates paperwork and enables field service engineers to spend more time fulfilling customer service requests. Field service engineers receive and respond to new service requests, order materials, record time and materials, and capture customer approval on their handheld devices. Data is collected in real time to improve scheduling and to invoice for services faster.
- **mobile MRO: Maintenance, Repair and Overhaul Suite**
  This bundled application enables maintenance technicians for rail, air and armed forces to repair equipment so that it can be put back into service more quickly. Additionally, back-end maintenance systems are updated in real time, offering a consistent view of data that is in paper log books to help maintain compliance and safety records. Field service engineers receive and respond to new service requests, order materials, record time and materials usage and manage assets to get expensive capital back to work

Telispark's applications improve mobile productivity, reduce administrative costs, reduce paperwork, increase product quality, improve first-time fix rates on service calls, increase preventive maintenance while reducing reactive maintenance, increase wrench time for technicians, increase the state of readiness, improved regulatory compliance, and provide real-time information feedback.

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